

Clarion Nursing Home
RESIDENT SATISFACTION SURVEY RESULTS
February 2023

d-denominator

QUESTIONS	Upper Floor				Lower Floor				Total both floors Yes
	Y	%	N	%	Y	%	N	%	%
1. The variety of activities and events offered to me are good.	25 d-25	100	0	0	24 d-24	100	0	0	100
2. I am happy with the care that I receive from the Doctors.	25 d-25	100	0	0	24 d-24	100	0	0	100
3. The nurses take good care of me.	25 d-25	100	0	0	24 d-24	100	0	0	100
4. The Physiotherapy staff take care of the exercise that I need.	25 d-25	100	0	0	22 d-24	91.7	2	8.3	96
5. The meals are good.	21 d-25	84	4	16	24 d-24	100	0	0	92
6. I am satisfied with the cleanliness here.	25 d-25	100	0	0	24 d-24	100	0	0	100
7. I like the undergarment products provided by Clarion	25 d-25	100	0	0	24 d-24	100	0	0	100
8. I am not afraid of expressing my opinions.	25 d-25	100	0	0	24 d-24	100	0	0	100
9. Are you happy with the care and the services you receive here?	25 d-25	100	0	0	24 d-24	100	0	0	100
10. Are you involved in decision making about your care as much as you want to be?	25 d-25	100	0	0	23 d-24	95.8	1	4.2	98
11. I can say staff listen to me well.	25 d-25	100	0	0	24 d-24	100	0	0	100
12. Would you recommend this home to others?	25 d-25	100	0	0	24 d-24	100	0	0	100